

# Terms and Conditions

## THE SPONSOR

The prize draw sponsor (hereinafter referred to as the "Sponsor") is:

Independent Vetcare

Station House

Ashley Avenue

Bath

Somerset

BA1 3DS

## ELIGIBILITY

The prize draw is open anyone over the age of 18 years.

You are not eligible if, during the prize draw period you are (or you live with) or your immediate family member (parent, child, sibling and spouse of any of the foregoing) is an employee, representative, or agent of Independent Vetcare or any of their subsidiaries, licensees or affiliates.

## THE PRIZES

One prize of £200 paid in the form of a voucher, will be awarded to the winner of each draw. The prizes are not transferable and must be accepted as awarded. All taxes are the responsibility of the winner.

## HOW TO ENTER

To enter by completing a survey, you must be a client of the practices participating.

The survey is run every month and entries for each prize draw will open at 00:00:01(GMT) on the 1st of every month and close at 23:59:59 (GMT) on the 30th/31st of every month. All entries must be received before the closing date to be eligible for the prize draw.

Each survey completed shall receive one (1) entry to the current draw. Each person, unique email address or phone number is restricted to a maximum of one (1) survey completion.

## THE DRAW

The random draw for the £200 prize will take place on the 1st of every month.

The selected winner will be contacted by telephone or email within 10 business days of the draw. If the selected winner does not comply with the prize draw rules or cannot be contacted by telephone or email within 14 days of being contacted by telephone or email, that winner will be disqualified and no alternate winner will be selected. The prize will be sent to the winner within 4-6 weeks of receipt of the confirmation. Any applicable taxes on prize are the responsibility of the winner.

Should you win the prize draw, you will never be asked to provide your bank details.

By entering, contestants agree to abide by these official rules and all decisions of the Sponsor will be final and binding on all entrants.

## **CONTACT**

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to

Independent Vetcare, Station House East, Ashley Avenue, Bath, BA1 3DS

Tel: +44 (0)1225 481 520

Email: [contact@independentvetcare.co.uk](mailto:contact@independentvetcare.co.uk)